

D2C Commerce Set Up Guide

Salesforce, Winter '24





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SET UP SALESFORCE FOR D2C COMMERCE

Get your Salesforce org ready for D2C Commerce.

Use Commerce Setup Center to Get Your Org Ready for Commerce

The Commerce Setup Center automates setup tasks, including enabling Commerce features, customizing page layouts for Commerce objects, and adding internal users.

Enable Digital Experiences for Commerce

Enable Digital Experiences so that your stores can use Experience Cloud functionality.

Enable Commerce Features

Enable Commerce to provide important features for your stores, including objects and workspaces.

Confirm Order Settings

Order settings are required to enable your store to process purchases. During setup, order settings are automatically set for your stores. After you complete the remaining setup steps, we recommend that you confirm your order settings.

Enable Person Accounts

Person accounts are required for B2C stores, which use them to represent shoppers who visit the store and purchase products. Person accounts are optional for B2B stores, which typically use business accounts that include multiple buyers. If your B2B store allows guests to purchase products, you must enable person accounts, or guest checkout fails.

Configure Sharing Settings

Configure default sharing settings for commerce objects.

Enable State and Country Picklists

Stores based on the LWR (Lighting Web Runtime) template accept only two-digit ISO codes for country and state or province. To minimize user entry errors, we recommend enabling state and country picklists, so that users select values from a list instead of typing them in. The picklists ensure that two-digit ISO codes are used consistently throughout the entire organization.

Customize Commerce Object Page Layouts

To make commerce objects easier to use, customize the object page layouts.

Configure Internal Users

Several internal users are involved in creating stores. Commerce admins perform commerce administration tasks, and merchandisers design and manage the storefront, import products, and configure search. Create a profile for these internal users, and then use the profile to create the users, assigning the appropriate permission set for each type of user.

Create a Shopper Profile

A shopper is an external user with restricted permissions who can visit your B2C store and purchase products. You can create a profile to use for all shoppers visiting your store.

Customize the Commerce App

Quick links in the Commerce app direct merchandisers and commerce admins to pages where they can create a store, install reports, manage data, and enhance products. They can use the navigation menu to move between stores, products, price books, entitlements, buyer groups, and more. To optimize the app for your commerce admins and merchandisers, you can add objects and tabs.

Multifactor Authentication

Multifactor authentication (MFA) increases protection for user accounts against common threats like phishing attacks, credential stuffing, and account takeovers. As a Salesforce admin, amplify your security by requiring an extra level of authentication at login. You can also require MFA when a user performs certain actions, such as attempting to view reports or access a connected app.

Prevent Third-Party Attacks on Your Store

If you want to add third-party scripts and components to your store, make it impossible for these scripts and components to directly access the session ID (SID) cookie using JavaScript. To prevent attackers from hijacking your session or initiating cross-site scripting, enable the Require HttpOnly setting. This setting applies to your entire Salesforce org.

Configure a Custom Domain and CDN

Every B2B and B2C store, except a store created in a Developer Edition org or a B2B store created with an Aura template, must be associated with a custom domain that is configured to use the Salesforce content delivery network (CDN) partner. A custom domain and corresponding CDN are optional for a B2B store created with the Aura template, but we recommend them if broad access and high security are required.

Install Commerce Reports

Install commerce reports to track Commerce orders.

Next Steps

When you've completed the setup, you can import data and create and configure stores.

Use Commerce Setup Center to Get Your Org Ready for Commerce

The Commerce Setup Center automates setup tasks, including enabling Commerce features, customizing page layouts for Commerce objects, and adding internal users.

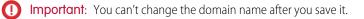
- 1. From Setup, in the Quick Find box, enter Commerce.
- 2. Select Commerce Setup Center.

Enable Digital Experiences for Commerce

Enable Digital Experiences so that your stores can use Experience Cloud functionality.

- 1. From Setup, in the Quick Find box, enter *Digital Experiences*. Select **Digital Experiences**, and then select **Settings**.
- 2. Select Enable Digital Experiences.
- 3. Enter a domain name, and click Check Availability.

We recommend using something recognizable to your users, such as your company name. The domain name you choose is used for all your sites. You create a unique URL for each site by adding a unique name at the end of the URL. For example, if your domain name is store.example.com and you're creating a customer site, you can add *customers* to create the unique URL store.example.com/customers.



Setup Home Object	Manager 🗸
Q Digital	Settings
 Digital Experiences 	
Settings	Experiences Help for this Page 🕜
Didn't find what you're looking for? Try using Global Search.	Build pixel-perfect websites, portais, communities, and forums with Experience Cloud. Learn More To get started with digital experiences, you must first enable it and select a domain. If enhanced domains are enabled, your org's My Domain name is the subdomain for any site you create.
	Save
	Enable Digital Experiences
	After you enable digital experiences in your org, you must still create, configure, customize, and then activate a site before it's live and available to users.
	Select a domain name
	Important: The domain name is used in all of your digital experiences and can't be changed after you save it.
	Sample Domain Name MyCompany.force.com/developers MyCompany.force.com/developers MyCompany.force.com/developers MyCompany.force.com/partners
	Save

4. Click Save.

Warning: Enabling Digital Experiences automatically extends access to external members. Records previously accessible to Roles and Subordinates are available to Roles, Internal and Portal Subordinates. Opening up access to site and portal subordinates could expose your Salesforce data to external users.

Use the Convert External User Access Wizard to help ensure that records or folders aren't shared with external users. For more information, see Use the Convert External User Access Wizard.

Starting in Summer '23, new Commerce orgs have the Enhanced Sites and Content Platform setting turned on, which enables the enhanced CMS. The setting is in Setup at Digital Experiences > Settings. To avoid performance issues, be careful not to disable the setting. The enhanced CMS isn't available for orgs provisioned with Commerce before Summer '23 at this time.

Enable Commerce Features

Enable Commerce to provide important features for your stores, including objects and workspaces.

- 1. From Setup, in the Quick Find box, enter Commerce. Select Commerce, and then select Settings.
- 2. Click the toggle so that it shows Enable Commerce.
- 3. Click Save.

Setup Home Obje	ct Manager 🗸
	7997 (7777-11197) (1880) (1887) (7777-1887) (1888) (1888) (1888) (1888) (1888) (1888) (1888) (1888) (1888) (18
Q Commerce	Settings
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Commerce	ちょうだい フィー・ション ション・ション ション・ション ション・ション・ション・ション・ション・ション・ション・ション・ション・ション・
Settings	Get Started with Commerce
Store Configurations	Design, build, and launch business-to-business (B2B) and business-to-consumer (B2C) commerce solutions that enable retailers, wholesalers, or distributors
Stores	to purchase goods or services from your trand. Learn More Enable commerce to expose its features, including objects and workspaces for stores.
Didn't find what you're looking for? Try using Global Search.	Enable Commerce

Confirm Order Settings

Order settings are required to enable your store to process purchases. During setup, order settings are automatically set for your stores. After you complete the remaining setup steps, we recommend that you confirm your order settings.

- 1. From Setup, in the Quick Find box, enter Order Settings, and then select Order Settings.
- 2. Confirm that the following settings are checked.
 - Enable Orders
 - Enable Enhanced commerce Orders. You can't disable this option
 - Enable Optional Price Books for Orders
- 3. If any of these settings aren't checked, check the missed settings and click Save.

Setup Home Object	Manager 🗸	
Q order settings	SETUP Order Settings	
Q. order settings SETUP V Sales Order Settings Didn't find what you're looking for? Try using Global Search. Image: Control of the Reduction Orders I Enable Orders Enable Reduction Orders I Enable Reduction Orders I Enable Order Events I Enable Order Events I		
Order Settings	Order Settings	
	Enable Orders Enable Regative Quantity Enable Regative Quantity Enable Zero Quantity Enable Commerce Orders Kote: You can't disable this setting. Enable Optional Price Books for Orders Enable Optio	
	Save Cancel	

Enable Person Accounts

Person accounts are required for B2C stores, which use them to represent shoppers who visit the store and purchase products. Person accounts are optional for B2B stores, which typically use business accounts that include multiple buyers. If your B2B store allows guests to purchase products, you must enable person accounts, or guest checkout fails.

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Note: In some cases, when you add D2C Commerce to an existing B2B Commerce and Salesforce Order Management implementation, Person Accounts is already enabled. If so, skip these steps.

Important: After Person Accounts is enabled, it can't be disabled. We recommend that you create a sandbox to preview how Person Accounts affect your Salesforce org.

- 1. Create the Business Account record type.
 - a. From Setup, in the Quick Find box, enter Object Manager, and then select Account.
 - b. Click Record Types.
 - c. Click New.
 - d. For Record Type Label, enter a name (for example, *Business Account*).

You don't have to use Business Account as the name. However, keep in mind that this record type is used for businesses, not shoppers. After you create a Business Account, you can associate it with multiple contacts (individual employees working for the business).

- e. Click Next.
- f. Select a page layout, and click Save.
- 2. Enable Person Accounts.
 - a. From Setup, enter Person Accounts in the Quick Find box, and then select Person Accounts.
 - **b.** Go through the steps listed on the Setup page.
 - c. Turn on Person Accounts.
- 3. Verify that Person Accounts are enabled.
 - a. From Setup, in the Quick Find box, enter Object Manager, and then select Person Account.
 - b. Click Record Types.
 - c. Verify that the Person Account record type is listed.

SETUP > OBJECT MANAGER Person Account					
Details	Record Types 1 Items, Sorted by Record Type Label			Q Quick Find New	Page Layout Assignment
Page Layouts	RECORD TYPE LABEL	DESCRIPTION	ACTIVE	MODIFIED BY	
Compact Layouts	Person Account		~	Admin User, 1/10/2021, 9:53 AM	•
Record Types					

If you don't see the Person Account record type, contact Salesforce Support.

4. Configure the System Administrator profile.

The System Administrator profile requires access to the Business Account record type and the Person Account record type.

- a. From Setup, in the Quick Find box, enter *Profiles*, and then select **Profiles**.
- **b.** Click **System Administrator**.
- c. Scroll down to Record Type Settings, and read the text next to Accounts.
- d. Click Edit.
- e. Make sure that Business Account and Person Account are in the Selected Record Types list on the right.
- f. Under Default Record Type, select **Person Account** as the default.

Q profiles	SETUP	
Profiles Didn't find what you're looking for? Try using Global Search.	User Profile PT1 Record Type Account Selected Record Types I = I Select the record types for this user profile. You need to add the record type field to the page layout associated with this profile to display it on record detail and edit pages. Available Record Types Selected Record Types Master- Business Account Person Account Person Account Remove Endet Remove Endet Default Record Type Select the default record type for this user profile. The default record type is used when creating a new record.	Required Information
	·	

g. Click Save.

Configure Sharing Settings

Configure default sharing settings for commerce objects.

- 1. From Setup, in the Quick Find box, enter *Sharing Settings*, and then select **Sharing Settings**.
- 2. Under Organization-Wide Defaults, click Edit.

setup Setup	Home	Object Manager	~			
Q Sharing Settings			SETUP Sharing Settings	10 <i>746-</i> 30017 (2008)	DOMENICA NIIO	1997 - JUNES J. C. 7717 - MULT SAMOJINT
Sharing Settings		Shar	ing Settings			Help for this Page 🧐
Didn't find what you're looking for? Try using Global Search. This page displays your organization's sharing settings. These settings specify the level of access your users have to each others' data. Go to <u>Background Jobs</u> to monitor the progress of a change to an organization-wide default or a parallel sharing recalculation. Manage sharing settings for: Disable External Sharing Model Default Sharing Settings						others' data. Go to <u>Background Jobs</u> to
		Organi	zation-Wide Defaults	Edit		Organization-Wide Defaults Help
		Object		Default Internal Access	Default External Access	Grant Access Using Hierarchies
		Lead		Public Read/Write/Transfer	Private	✓
		Account	and Contract	Public Read/Write	Private	✓
		Contac	t	Controlled by Parent	Controlled by Parent	✓

3. Configure the default external access settings for objects.

Object	bject Default Access		D2C	
Buyer Group	Buyer Group External		Private	
Catalog External		Private	Private	
Electronic Media Group	External	Public Read Only	Public Read Only	
Entitlement Policy	External	Private	Private	

Object	Default Access	B2B	D2C
Order	External	Private	Private
Order Delivery Method	External	Public Read Only	Public Read Only
Order Summary	External	Private or Controlled by Parent	Controlled by Parent
Product	External	Private Note: For security purposes, set default external access to Private to prevent malicious actors from seeing product data that they aren't authorized to access.	Private Note: For security purposes, set default external access to Private to prevent malicious actors from seeing product data that they aren't authorized to access.

4. Click Save.

Enable State and Country Picklists

Stores based on the LWR (Lighting Web Runtime) template accept only two-digit ISO codes for country and state or province. To minimize user entry errors, we recommend enabling state and country picklists, so that users select values from a list instead of typing them in. The picklists ensure that two-digit ISO codes are used consistently throughout the entire organization.

For information about enabling state and Country picklists, see Enable and Disable State and Country/Territory Picklists.

Customize Commerce Object Page Layouts

To make commerce objects easier to use, customize the object page layouts.

Customize the Product Page Layout

Customize the Product page layout to include the Product SKU and Product Class fields and the Categories and Commerce Entitlement Policies related lists.

Customize the Person Account Page Layout

Customize the Person Account page layout to add the Contact Point Addresses related list.

Customize the Order Page Layout

Customize the Order page layout to add the Order Delivery Group related list.

Customize the Product Page Layout

Customize the Product page layout to include the Product SKU and Product Class fields and the Categories and Commerce Entitlement Policies related lists.

- 1. From the Object Manager, enter *Product* in the Quick Find box.
- 2. Select Product > Page Layouts > Product Layout.

3. In the Product Layout section, select Fields, and drag Product SKU and Product Class to the Product Detail section.

Product										
55/// NCC N/ 2311		11/231115		63011						
	Product Layout +				Mini Page Layout Mini Console View Video Tutorial Help for this Page					
Details	Save V Quick Save Pre	Save 🔻 Quick Save Preview As ¥ Cancel 🕼 Undo 🐟 Redo 🛛 🛅 Layout Properties								
Fields & Relationships	Fields	Quick Find Field	Name 8							
	Buttons	+ Section	Display URL	Product Class	Product Name					
Page Layouts	Quick Actions	*E Blank Space	External Data Source	Product Code	Product SKU					
	Mobile & Lightning	Active	External ID	Product Description	Product Type					
Lightning Record Pages	Actions	Created By	Last Modified By	Product Family	Quantity Unit Of					
Buttons, Links, and Actions	Expanded Lookups Related Lists									

4. In the Product Layout section, select **Related Lists**, and drag **Categories** and **Commerce Entitlement Policies** to the Related Lists section.

SETUP > OBJECT MANAG	ER			3///	230) X - Y		(251) X - X871 - 1170 11
B	Save V Quick Save Pre	view	As 🔻 Cancel 🔷	Undo 🔿 Redo 📑 Lay	yout Properties		
Details	Fields	П	Quick Find Relate	ed List Name			
Fields & Relationships	Buttons		Activity History	Categories	Open Activities	Standard Prices	
	Quick Actions		Approval History	Commerce Entitlem	Price Books		
Page Layouts	Mobile & Lightning		Assets	Files	Product History		
	Actions		Cases	Notes & Attachments	Quantity Rules		
Lightning Record Pages	Expanded Lookups Related Lists	1					
					A		

5. Click Save.

Customize the Person Account Page Layout

Customize the Person Account page layout to add the Contact Point Addresses related list.

- 1. From the Object Manager, enter Person Account in the Quick Find box.
- 2. Select Person Account > Page Layouts > Person Account Layout.
- 3. In the Person Account Layout section, select Related Lists, and drag Contact Point Addresses to the Related Lists section.

SETUP > OBJECT MANAGER Person Account								
	Save V Quick Save Previ	ew As ▼ Cancel	ndo 🔿 Redo 📃 🖪 La	yout Properties				
Details	Quick Actions	Q Quick Find Related	I List Name					
Page Layouts	Mobile & Lightning	Activity History	Cases	Contact Point Phones	HTML Email Status	Opportunity Conta	Provided Assets	Work Order
	Actions	Approval History	Communication Sub	Contact Roles	Notes & Attachments	Orders	Serviced Assets	
Compact Layouts	Expanded Lookups	Assets	Contact Point Add	Contracts	Open Activities	Order Summaries	Social Personas	_
	Related Lists	Buyer Groups Lab	el: Assets Point Emails	Files	Opportunities	Partners	Social Posts	_
Record Types	Report Charts Components				u	Л		

4. Click Save.

Customize the Order Page Layout

Customize the Order page layout to add the Order Delivery Group related list.

- 1. From the Object Manager, enter *Order* in the Quick Find box.
- 2. Select Order > Page Layouts > Order Layout.
- 3. In the Order Layout section, select **Related Lists**, and drag **Order Delivery Group** to the Related Lists section.

SETUP > OBJECT MANAG	ER								
		5169115		-)/6-9/1/6	X==#///				
	Save - Quick Save Pro	oview As T Cancel	Jndo 🐴 Redo 📑 La	yout Properties					
Details	Fields	Quick Find Relate	Q Quick Find Related List Name						
Fields & Relationships	Buttons	Activity History	Invoices	Order Change Logs	Related Orders				
	Quick Actions	Application Usage	Notes & Attachments	Order Delivery Gr	Work Order Line I				
Page Layouts	Mobile & Lightning	Approval History	Open Activities	Order History	-				
	Actions	Files	Order Adjustment	Order Products					
Lightning Record Pages	Expanded Lookups Related Lists								

4. Click Save.

Configure Internal Users

Several internal users are involved in creating stores. Commerce admins perform commerce administration tasks, and merchandisers design and manage the storefront, import products, and configure search. Create a profile for these internal users, and then use the profile to create the users, assigning the appropriate permission set for each type of user.

- 1. Clone the Identity User profile.
 - a. From Setup, in the Quick Find box, enter *Profiles*. Next to Identity User Profile, select Clone.
 - **b.** For Profile Name, enter *Commerce Business User Profile*.

You can choose another name, but keep in mind that this profile is used for your internal users.

- c. Click Save.
- **2.** Configure the profile that you created.
 - a. On the Profiles page, click Edit next to the profile you created.
 - **b.** In the Custom App Settings section, for the Commerce app and in the Digital Experiences app, select **Visible**.
 - c. In the Tab Settings section, change these items to **Default On**.
 - Accounts
 - Buyer Groups
 - Catalogs
 - Categories
 - CMS Channels
 - CMS Workspaces
 - Commerce Setup
 - Customer Workspace
 - Entitlement Policies
 - Guest Buyer Profile
 - Order Delivery Methods
 - Orders
 - Order Summaries
 - Price Adjustment Schedules
 - Price Books
 - Pricing Workspace

- Promotion Workspace
- Products
- Product Workspace
- Store Price Books
- Stores
- d. Click Save.

Use the Commerce Business User Profile when creating internal users. When creating a commerce admin user, assign the Commerce Admin permission set. When creating a merchandiser user, assign the Merchandiser permission set.

Note: Both the Commerce Admin permission set and the Merchandiser permission set allow access to buyer groups. Users who have access to buyer groups also have read access to all related buyer group members.

Important: To allow self-registration on stores to work correctly, make sure all internal users who create stores are assigned to a role.

Note: To specify which internal users can access which stores, contact your account executive.

Create a Shopper Profile

A shopper is an external user with restricted permissions who can visit your B2C store and purchase products. You can create a profile to use for all shoppers visiting your store.

- **1.** Clone the External Apps Login User profile.
 - a. From Setup, in the Quick Find box, enter *Profiles*. Next to External Apps Login User, select **Clone**.
 - b. For Profile Name, enter Shopper Profile.

You can choose another name, but keep in mind that this profile is used for your shoppers.

- c. Click Save.
- 2. Create a shopper permission set group.
 - a. From Setup, in the Quick Find box, enter *Permission Set Groups*, and then select **Permission Set Groups**.
 - b. Click New Permission Set Group.
 - c. For Label, enter *Shopper PSG*.

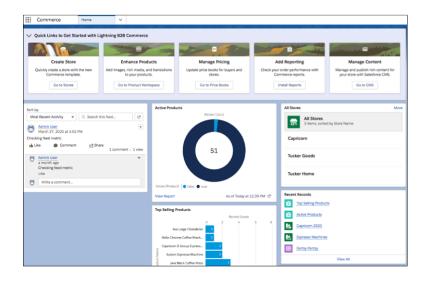
You can choose another name, but keep in mind that this permission set group is used for your shoppers.

- d. Click Save.
- e. On the Permission Set Groups page, in the Permission Sets section, click Permissions Sets in Group.
- f. Select the Shopper permission set, and click Add.
- g. Click Done.

Customize the Commerce App

Quick links in the Commerce app direct merchandisers and commerce admins to pages where they can create a store, install reports, manage data, and enhance products. They can use the navigation menu to move between stores, products, price books, entitlements, buyer groups, and more. To optimize the app for your commerce admins and merchandisers, you can add objects and tabs.

1. Go to the app launcher, and select Commerce.



- 2. Add more objects to the Commerce App navigation menu.
 - a. Click the dropdown arrow, and select Edit.
 - **b.** Click **Add More Items** and add any objects that your merchandisers and commerce admins manage that aren't already included on the list.

	Edit Commerce App Navigation Items	
Perso	nalize your nav bar for this app. Reorder items, and rename or remove Learn More	items you've added.
NAVIG	ATION ITEMS (14)	Add More Items
= 👩	Home	
= 👼	Stores	
= 🖽	Product Workspace	
= 🖪	Catalogs	
= 🖸	Price Adjustment Schedules	
= 6	Accounts	
= 🚥	Contacts	×
= 👔	Entitlement Policies	
= 45	Buyer Groups	
= 🖻	Reports	
= 💽	Orders	
= 🖸	Price Books	×
= 🖬	External Managed Accounts	×
= D	Commerce Diagnostic Custom Objects	
Reset N	avigation to Default	
		Cancel Save

- **c.** Save your changes.
- 3. Set additional tabs to be on by default.

We recommend that you set the Commerce Setup and Price Book tabs to be on by default.

- a. Go to Setup > Home > Users > Profiles.
- **b.** Select the System Administrator profile, and click **Edit**.
- c. Set tabs, for example Commerce Setup and Price Book to default on.
- **d.** Save your changes.

Multifactor Authentication

Multifactor authentication (MFA) increases protection for user accounts against common threats like phishing attacks, credential stuffing, and account takeovers. As a Salesforce admin, amplify your security by requiring an extra level of authentication at login. You can also require MFA when a user performs certain actions, such as attempting to view reports or access a connected app.

For information about setting up MFA, see Multi-Factor Authentication.

Prevent Third-Party Attacks on Your Store

If you want to add third-party scripts and components to your store, make it impossible for these scripts and components to directly access the session ID (SID) cookie using JavaScript. To prevent attackers from hijacking your session or initiating cross-site scripting, enable the Require HttpOnly setting. This setting applies to your entire Salesforce org.

- 1. From Setup, in the Quick Find box, enter Sessions Settings, and then select Session Settings.
- 2. In the Session Settings section, enable Require HttpOnly attribute.
- 3. Click Save.

Configure a Custom Domain and CDN

Every B2B and B2C store, except a store created in a Developer Edition org or a B2B store created with an Aura template, must be associated with a custom domain that is configured to use the Salesforce content delivery network (CDN) partner. A custom domain and corresponding CDN are optional for a B2B store created with the Aura template, but we recommend them if broad access and high security are required.

To serve your custom domain with the Salesforce CDN, your domain name must be a subdomain of a top-level domain. For example, if your top-level domain is example.com, your subdomain is something like store.example.com. Your top-level domain is registered and hosted externally from Salesforce. For more information, see https://help.salesforce.com/s/articleView?id=sf.domain_mgmt.htm

- 1. Review the considerations for the Salesforce CDN.
- 2. Complete the prerequisites for a custom domain and the prerequisites for the Salesforce CDN.
- 3. Set up a custom domain that uses the Salesforce CDN.

SEE ALSO:

Configure a Custom Domain for Your Experience Cloud Site

Install Commerce Reports

Install commerce reports to track Commerce orders.

- 1. Set the field-level security for Orders, Sales Store.
 - a. From the Object Manager, enter Order in the Quick Find box.
 - b. Select Order > Fields & Relationships > Sales Store.
 - c. Click Set Field-Level Security.
 - **d.** Make sure that **Visible** is selected for Commerce Business User and System Administrator.

SETUP > OBJECT MANAGER Order	
Details	Set Field-Level Security Sales Store
Fields & Relationships	Save Cancel
Page Layouts	Field Label Sales Store
Lightning Record Pages	Data Type Lookup(Store)
Buttons, Links, and Actions	
Compact Layouts	Field-Level Security for Profile
Field Sets	Commerce Business User
Field Sets	Contract Manager
Object Limits	External Apps Login User
Record Types	Identity User
Related Lookup Filters	Marketing User
Search Layouts	Shopper
	Solution Manager
Search Layouts for Salesforce Classic	Standard User
Triggers	System Administrator
Validation Rules	

- e. Click Save.
- 2. Ensure that the Sales Store field is visible to the System Administrator and Commerce Business User and is added to the Order Layout page layout.
 - a. Click View Field Accessibility, and select Sales Store from the dropdown menu.
 - b. Next to System Administrator, click Hidden and verify that Visible is selected next to the System Administrator profile.
 - c. Select Add the Sales Store field to the Order Layout page layout.

Access Settings for Order Field Sales Store				
The Sales Store field is currently Hidden for the System Adminis	strator profile.			
	Save Cancel			
Field-Level Security:				
Profile	Field	Visible	Read-Only	
System Administrator	Sales Store			
Page Layout:				
Add the Sales Store field to the Order Layout page layout. Choose a different page layout for the System Administrator pr	ofile.			

d. Click Save.

- e. Click View Field Accessibility, and select Sales Store from the dropdown menu.
- f. Next to Commerce Business User, click Hidden and verify that Visible is selected next to the Commerce Business User profiles.
- g. Click Save.
- 3. Ensure that the Activated picklist value is available for Order Status.
 - a. Select Fields & Relationships > Status.
 - **b.** Under Order Status Picklist Values, confirm that Activated is shown. If the Activated field doesn't exist, click **New** and follow the UI prompts to create it.

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SETUP > OBJECT MANAGER Order										
	×									
シンパー フルイン せにっかっこ				Edit	Set Field-Level Security	View Field A	Accessibility			
Details	Field Information									
	Field	Label	Status				Field Name	Status		
Fields & Relationships	Data	Туре	Picklist							
Dana Lauranta	Help	p Text								
Page Layouts	Descri	iption								
Lightning Record Pages	Data C									
Lightning Record Pages	Field L									
Buttons, Links, and Actions	Data Sensitivity									
Battono, Einko, and Actions	Compliance Categoriz	zation								
Compact Layouts	Picklist Values Used									
	Active and inactive pi	-1-11-4	0.000							
Field Sets	Active and inactive pi	alues	2 (500 max)							
Object Limits	E . 11 D			C • •	1					dencies Help
	Field Dependencie	s		New					Field Depen	dencies Help
Record Types	No dependencies defir	ned								
		100.								
Related Lookup Filters		_								
Search Layouts	Validation Rules			New					Validatio	n Rules Help
Search Layouts	No validation rules def	inod								
Search Layouts for Salesforce	No validation rules del	inou.								
Classic										
0.000.0	Order Status Pickli	st Valu	les	New	Reorder Replace P	rintable View	Chart Colors 🔻		Order Status Picklist	Values Help
Triggers	Action	Values	API Name	St	atus Category	Chart Colors		Modified By		
Validation Rules	Edit Del Deactivate	Draft	Draft	Dr	aft	Assigned dyn	amically	Admin User.	1/10/2021, 9:05 AM	

- 4. If you haven't done so already, set the Commerce Setup tab to be on by default.
 - a. Go to Setup > Home > Users > Profiles.
 - b. Select the System Administrator profile, and click Edit.
 - c. Change the Commerce Setup tab setting to **Default On**.

SETUP Profiles			
Categories	Default On 🗸	Payment Gateway Logs	Default On 🗸
Chatter	Default On V	Payment Gateways	Default On V
Chatter	Default On 🗸	Payment Line Invoices	Default On 🗸
CMS Channels	Default On 🗸	Payments	Default On 🗸
CMS Experiences	Default On 🗸	People	Default On 🗸
CMS Home	Default On 🗸	Price Adjustment Schedules	Default On 🗸
CMS Workspaces	Default On 🗙	Price Books	Default Off 🗸
Commerce Setup	Default On 🗸	Pricing Workspace	Default On 🗸
Communication Subscription Channel Types	Default On 🗸	Process Exceptions	Default Off 🗸
Communication Subscription Consents	Default On 🗸	Products	Default On 🗸
Communication Subscriptions	Default On 🗸	Product Workspace	Default On 🗸
Communication Subscription Timings	Default On 🗸	Profile	Default On 🗸
Contact Point Consent	Default On 🗸	Profile Feed	Default On 🗸
Contact Point Type Consent	Default On 🗸	Profile Overview	Default On 🗸
Contact Requests	Default On 🗸	Quantity Rules	Default On 🗸

d. Click Save.

- 5. From the Commerce App navigation menu, select Commerce Setup from the dropdown.
- 6. On the Add Reporting quick link tile, click Install Reports.
- 7. Next to the reports listed on the page, click Install. The Commerce report folder is created when a Commerce report is installed.
- 8. Install all Commerce reports listed on the Commerce Reports page.
- 9. To view your installed reports, on the Commerce App navigation menu, select Reports.
 - 🕐 Tip: If you have multiple stores, you can make a report easier to read by adding a filter or column based on Sales Store: Name.

Next Steps

When you've completed the setup, you can import data and create and configure stores.

For information about getting your org ready to sell globally, see Configure Salesforce for Global Stores.

For information about getting your org ready for asynchronous orders and handling PlaceOrderFailed exceptions, see Preparing Salesforce for Asynchronous Order Processing.

For detailed help, see Salesforce B2B Commerce and D2C Commerce.

To start working with products and stores, see these topics:

- Import Data Globally Using a CSV File
- Store Creation

To set up Salesforce Order Management, see Salesforce Order Management Implementation Guide for B2B and D2C Commerce.

To set up Salesforce Omnichannel Inventory, see Salesforce Omnichannel Inventory Implementation Guide.

For links to training and other resources, see Commerce Resources.